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# FACILITIES AND SERVICES OF SAHITHYA ACADEMY LIBRARY: A SURVEY

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Short Profile

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**ABSTRACT:**

Sahitya Academy Library is a well recognized organization in the country that is known to promote the Indian Literature through various means. The Organization has been in the literature industry for quite some time and has been the source of exploring and spreading the Indian languages. They have been handling and preserving the development of various languages in the country. It is also responsible to organize various events at the national and international level to promote the culture of the nation. Sahitya Academy is also one of the leading book publishers of various books in different languages for a better know how of the nation.

KEYWORDS

*Sahitya Academy Library , organization , Indian Literature .*

## INTRODUCTION :

India has one of the largest educational systems in the world. The total enrolment exceeds 100 millions. There are several million students receiving higher education and the number engaged in research. There has been a great upsurge in Indian education since independence, but it it only the beginning of an educational revolution crucial to the economic and social development of the country. Libraries are direct incentive to the development of educational, social and culture activities. They contribute a lot to the awakening of public interest in day to day affairs by facilitating mutual exchange of knowledge among different sections of people. In the words of Dr. S.R. Ranganathan, “Libraries are not mere store houses; they are rich springs from which knowledge flows out to irrigate the wide field of education and culture”.

The Sahitya Academy Library is one of the most important multi-lingual libraries in India with a rich collection of books on literature and allied subjects in 24 languages recognised by the Sahitya Academy. The Library is also well-known for its huge collection of books on literary theories and criticism, women's studies, cultural histories and translation studies. Its specialized collections include publications on and by Rabindranath Tagore, Sri Aurobindo and Mahatma Gandhi. It also includes enriched reference books focusing mainly on Indian and World literature, philosophy, religion, art and culture. The library also has a special collection of books donated by Prof. Gopi Chand Narang. The computerization of English, Hindi and Tamil collections of the Library has been completed. Online catalogues for English, Hindi and Tamil books are now available on website for users. Computerized cataloguing of other languages have also been started.

The regional offices' libraries of the Academy at Bangalore, Kolkata and Mumbai have sizeable collections. The libraries at the Regional Offices are being built up as centers for the concerned regional languages and are being imagine as link institutions for important language libraries in the region.

## 2. OBJECTIVES:

1.To know the Purpose of library visit by the respondents
2.To determine the frequency of using information services and
3.To determine the level of satisfaction towards information services

## 3. METHODOLOGY:

The study aims at analyzing the facilities and services in Sahithy Academy Libraries in India. The data collected through questionnaire for the present study is tabulated and analyzed in the form of tables and graphs for further analysis 1000 questionnaires were distributed to the students and 642 duly filled questionnaires were received for analysis.

## 4. DATA ANALYSIS AND INTERPRETATION:

In this study an attempt has made to analyze and interpret the facilities and services in Sahithy Academy Libraries and was asked to go through each set of question. Out 1000 respondents 642 questionnaires were received back resulting into response rate 64.2%

Table -1
Gender of the Respondents

| Gender | Frequency | Percent |
|---|---|---|
| Male | 382 | 59.5% |
| Female | 260 | 40.5% |
| **Total** | **642** | **100** |

Majority of the respondents covered in the study are Male respondents (59.5%) and the rest are Female respondents (40.5%).

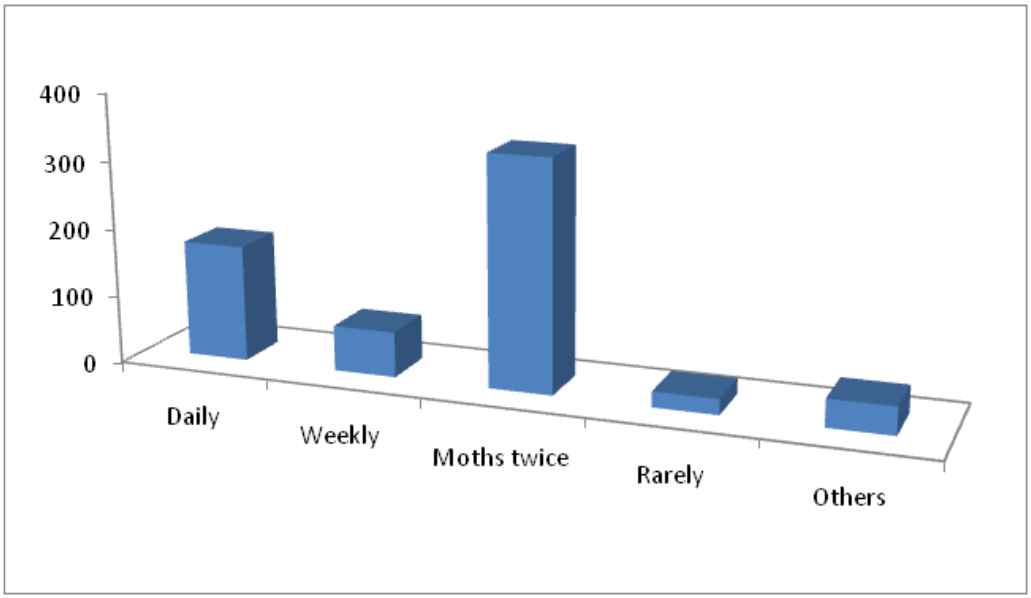
Table -2
Purpose of visiting the Library

| Purpose of visiting the Library | Frequency | Percent |
|---|---|---|
| For research work | 90 | 14% |
| To consult reference sources | 226 | 35.2% |
| To update knowledge | 304 | 47.4% |
| To borrow books | 18 | 2.8% |
| Others | 04 | 0.6% |
| **Total** | **642** | **100** |

The main purpose of visiting the library by respondents are followed by to attend their research work 14%, Consult reference sources 35.2%, update knowledge 47.4%, borrow books (2.8%) however 0.6% of the respondents do visit the library for others.

Table- 3
Frequently of visiting the library

| Frequently visiting the library | Frequency | Percentage |
|---|---|---|
| Daily | 172 | 26.8% |
| Weekly | 67 | 10.4% |
| Months twice | 339 | 52.8% |
| Rarely | 23 | 3.6% |
| Others | 41 | 6.4% |
| **Total** | **642** | **100** |




The months a twice (N=339) 52.8% Majority of the respondents, frequently of visit the library by respondents are followed by to attend daily (N=172) 26.8%, weekly (N=67) 10.4%, rarely (N=23) 3.6% and 6.4% of the respondent to visit the library for others.

Table -4
Frequency of using service

| Services | Very Frequently | | Frequently | | Sometimes | | Rarely | | Never | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Number | % | Number | % | Number | % | Number | % | Number | % |
| Circulation | 63 | 9.8 | 200 | 31.2 | 168 | 26.2 | 142 | 22.1 | 69 | 10.7 |
| Reference | 128 | 19.9 | 250 | 38.9 | 127 | 19.8 | 96 | 15 | 41 | 6.4 |
| Translation | 57 | 8.9 | 87 | 13.6 | 129 | 20.1 | 100 | 15 | 269 | 41.9 |
| Bibliographies | 16 | 2.5 | 114 | 17.8 | 94 | 14.6 | 108 | 16.8 | 310 | 48.3 |
| Current Content | 44 | 6.9 | 68 | 10.6 | 134 | 20.9 | 112 | 17.4 | 284 | 44.2 |
| Newspaper clippings | 95 | 14.8 | 170 | 26.5 | 132 | 20.6 | 148 | 23.1 | 97 | 15.1 |
| Index and Abstracting | 58 | 9 | 83 | 12.9 | 92 | 14.3 | 121 | 18.8 | 288 | 44.9 |
| Internet Based | 22 | 3.4 | 104 | 16.2 | 97 | 15.1 | 137 | 21.3 | 282 | 43.9 |
| Internet Based/Remote Access | 36 | 5.6 | 83 | 12.9 | 112 | 17.4 | 130 | 20.2 | 281 | 43.8 |

Among the different services, respondents use Circulation frequently(N=200) 31.2% and then followed by reference (N=250)38.9%, news papers clipping frequently 26.5% and followed by translation services not use 41.9%. However the other Services Index and Abstracting, internet based/Remote Access services are more users used some times and rarely. Bibliographies, current

content Number of users not interested these services.

Table -5
Level of Satisfaction towards library services

| Services | Extremely Satisfied | | Satisfied to some extent | | Satisfied to little extent | | Just satisfied | | Not satisfied | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Number | % | Number | % | Number | % | Number | % | Number | % |
| Circulation | 158 | 24.5 | 241 | 37.5 | 131 | 20.4 | 71 | 11.1 | 41 | 6.4 |
| Reference | 182 | 28.3 | 200 | 31.2 | 171 | 26.6 | 67 | 10.4 | 22 | 3.4 |
| Translation | 96 | 15 | 199 | 31 | 61 | 9.5 | 200 | 31.2 | 86 | 13.4 |
| Bibliographies | 119 | 18.5 | 192 | 29.9 | 35 | 5.5 | 199 | 31 | 97 | 15.1 |
| Current Content | 86 | 13.4 | 163 | 25.4 | 114 | 17.8 | 46 | 7.2 | 233 | 36.3 |
| Newspaper clippings | 251 | 39.1 | 216 | 33.6 | 99 | 15.4 | 11 | 1.7 | 65 | 10.1 |
| Index and Abstracting | 65 | 10.1 | 139 | 21.7 | 89 | 13.9 | 121 | 18.8 | 228 | 35.5 |
| Internet Based | 70 | 10.9 | 139 | 21.7 | 129 | 20.1 | 111 | 17.3 | 193 | 30.1 |
| Internet Based/Remote Access | 66 | 10.3 | 137 | 21.3 | 134 | 20.9 | 95 | 14.8 | 210 | 32.7 |

Table 5 show that majority of level satisfaction of services satisfied to some extent Circulation (N=241)37.5%, Reference Service (N=200) 31.2% and (N=251)39.1% extremely satisfied, and Translation and bibliographies (N=199)31.1 are respondents just satisfied. Current contents serve satisfaction towards levels are not satisfied (N=233)36.3%, Newspaper clippings extremely satisfied (N=251)39.1%, satisfied some extent indexing and abstracting (N=228)35.5%, Internet based service (N=193) 30.1% and Internet based/Remote access (N=210) 32.7% are not satisfied.

Table -6
Level of satisfaction regarding the facilities provided in the library.

| Facilities | Highly Satisfied | | Satisfied | | Partially Satisfied | | Simply Satisfied | | Not Satisfied | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Number | % | Number | % | Number | % | Number | % | Number | % |
| Reading Room | 345 | 53.7 | 128 | 19.9 | 97 | 15.1 | 62 | 9.7 | 10 | 1.6 |
| Reprography/Xerox Facilities | 246 | 38.3 | 166 | 25.9 | 52 | 8.1 | 54 | 8.4 | 124 | 19.3 |
| Printing | 74 | 11.5 | 217 | 33.8 | 121 | 18.8 | 81 | 12.6 | 149 | 23.2 |
| Sufficient Lighting and ventilation | 327 | 50.9 | 211 | 32.9 | 49 | 7.6 | 14 | 2.2 | 41 | 6.4 |
| Good air condition or ceiling fan | 310 | 48.3 | 162 | 25.2 | 82 | 12.8 | 1 | .2 | 87 | 13.6 |
| Sufficient furniture | 177 | 27.6 | 195 | 30.4 | 153 | 23.8 | 61 | 9.5 | 56 | 8.7 |
| Internet | 126 | 19.6 | 172 | 26.8 | 128 | 19.9 | 78 | 12.1 | 138 | 21.5 |
| Rest Rooms | 310 | 48.3 | 160 | 25 | 80 | 12.5 | 05 | 0.8 | 87 | 13.6 |
| Dirking Water | 222 | 34.6 | 271 | 42.2 | 44 | 6.9 | 45 | 7 | 60 | 9.3 |

Table-6 shows (N=473) 73.7% of respondents are found to be highly satisfied with reading room facilities (N=345)38.3% Reprography/Xerox facilities (N=246)50.9% Sufficient Lighting and ventilation (N=327) and Rest rooms 48.3% (N=310). However Dirking water 34.6% (N=222). 33.8% of respondents are printing facility and sufficient furniture 30%.8(N=195) are Satisfied with Internet facility 26.8% (N=172).

Table 7
Opinion about library staff

| **Opinion about Library staff** | **To greater extent (1)** | | **To Full extent (2)** | | **To some extent (3)** | | **To Little extent (4)** | | **Not at All (5)** | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Number | % | Number | % | Number | % | Number | % | Number | % |
| Very Helpful | 381 | 59.3% | 179 | 27.9% | 61 | 9.5% | 21 | 3.3% | -- | -- |
| Available at Service Points | 316 | 49.2% | 251 | 39.1% | 75 | 11.7% | -- | -- | -- | -- |
| Have Team Spirit | 290 | 45.2% | 252 | 39.3% | 95 | 14.8% | 05 | 0.8% | -- | -- |
| Innovative nature in extending services | 325 | 50.6% | 218 | 34% | 79 | 12.3% | 20 | 3.1% | -- | -- |

Table7 Shows that very helpful to library staff (N=381)59.3%, (N=316)49.2% of available at service point (N=290) 45.2% have a team sprit and innovative in extending services to great extent.

## 5. CONCLUSION:

We conclude that the most of majority of the service very frequently and frequently, user satisfaction level is extremely satisfied majority is satisfied to some extent opinion about library staff all respondent are to great extent for very helpful, innovative and team spirit.

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